Smart Referrals Support information

Technical Support
Phone: **1300 478 439**
Select Option 2: Smart Referrals

24 hours, 7 days/week

Training Support
All training materials (user manuals, quick reference guides and videos) are available on the Smart Referrals website:
https://www.health.qld.gov.au/smartreferrals

West Moreton Hospital and Health Service Support
(Not for distribution to patients – GP information only)

For all **Specialist Outpatient clinical** referral enquiries – Phone: **(07) 3413 7299**

Mental Health Referrals:

Moderate to High Risk Mental Health Referrals – **refer via MH Call 1300 64 2255**

All other **Adult Mental Health** referrals - fax directly to **(07) 3413 7490**

Child and Youth Mental Health referrals - fax directly to **(07) 3817 2549**

GP Smart Referrals – helpful information
When generating a Smart Referral, follow the below steps to include the required condition specific information:
- In the *'Condition and Specialty'* search box, start by searching for the relevant condition.
- Conditions with standardised state-wide criteria will be listed and generate a specific template ensuring essential information is included. Most of this information will auto-populate from the patient file.
- If the condition does not appear, search for the specialty.
- Select the specialty with no condition listed beside it. This is a blank template.
- When using this blank template, refer to the West Moreton refer website (listed below) for referral criteria to ensure all essential information is included.

See **West Moreton Hospital and Health Service** essential referral information here:
https://www.westmoreton.health.qld.gov.au/refer or
via HealthPathways **https://westmoreton.communityhealthpathways.org/**