

Need an interpreter?



The Queensland Health **Interpreter Service** provides assistance in more than 130 languages to clients in Queensland public hospitals. Interpreters work either on-site (face-to-face), via video conference or over the phone and are available 24 hours a day, seven days a week at no charge. Please contact our staff for assistance.

English Please point to your language, so we can arrange an interpreter.

Spanish Por favor, señale su idioma, para que podamos organizar un intérprete.

Arabic يرجى الإشارة إلى لغتك، حتى نتمكن من ترتيب مترجم

Vietnamese Hãy chỉ vào ngôn ngữ của bạn, vì vậy chúng tôi có thể sắp xếp một thông dịch viên.

German Bitte weisen Sie auf Ihre Sprache, damit wir einen Dolmetscher arrangieren können.

Korean 귀하의 언어를 지적하십시오, 그래서 우리는 통역사를 주선 할 수 있습니다.

Samoan Faamolemole faasino i lau gagana, ina ia mafai ona faatulaga se faamatalaupu.

Hindi कृपया अपनी भाषा को इंगित करें, इसलिए हम एक दुभाषिया की व्यवस्था कर सकते हैं

Italian Per favore indica la tua lingua, quindi possiamo organizzare un interprete.

Mandarin / Cantonese

請指出你的語言，所以我們可以安排一個口譯員

About us

At West Moreton Health, we pride ourselves on putting people at the centre of everything we do.

We provide health and wellbeing services to more than 300,000 people across the Somerset, Scenic Rim, Lockyer Valley and Ipswich communities.

Many of our community services are delivered through the Ipswich Health Plaza, Goodna Community Health, Gales Community Care Unit and closer to home. Our hospital network includes Ipswich Hospital and our four rural hospitals at Boonah, Gatton, Laidley and Esk.

Contact us

Address

Chelmsford Avenue, Ipswich, Qld 4305

Postal address

PO Box 73, Ipswich, Qld, 4305

Ipswich Hospital Palliative Care

P: (07) 3810 1440

For general enquiries

P: (07) 3810 1111

Social Work in Palliative Care



Caring Better Together



CONSUMER
REVIEWED



Queensland
Government

What is Social Work?

Social Workers help patients and their families to manage the impact of change to their health. Social workers recognise the implications of social, cultural, economic, psychological, emotional, political, legal and environmental factors on a person's health and well-being.

Palliative Care has Social Work in the inpatient ward who you may see when admitted to hospital and also Social Work in the community for when you are out of hospital.

When could I need a Palliative Care Social Worker?

When diagnosed with a life limiting illness, issues surrounding death can be confronting and bring about changes than can cause concern. These concerns may be social, family or personal related.

Social changes may include:

- Having to leave work or study
- Reduced income
- Risk to accommodation

Family changes may include:

- Worrying about how your illness will impact your family and household
- Conflict or tension within your family
- Change to your role with your family

Personal changes may include:

- Changes in your body image, self confidence
- Feeling low, sad or confused
- Facing your death or fear of dying
- Being unable to do the things you used to
- Needing to find new ways of enjoying life

What do Palliative Care Social Workers do?

- Listen to you and support you through periods of change or crisis
- Provide education and information about family issues, illness, death and the health care system
- Assist with access to entitled benefits
- Referrals or linkages to other services as appropriate
- Help you to communicate with health care providers

How can I be referred to a Social Worker?

Ways to be referred to Palliative Care Social Work:

- Speak to your Palliative Care consultant
- Speak to your Palliative Care nurses
- Contact Palliative Care and ask to speak with a Social Worker

For more information on Palliative Care

Visit Palliative Care Australia

<https://palliativecare.org.au/>

My Social Worker Contact Details

Name: _____

Phone: _____

Email: _____